

**UCLA** Health

## UCLA Specialty Pharmacy



Managing a **Chronic Disease** or serious illness can feel overwhelming.

UCLA Specialty Pharmacy is here for you.

As part of UCLA medical center, our staff will work closely with your medical team to provide you with safe and effective care.

## **You can expect:**

### Personalized patient care

Our specialty-trained staff members will work with you to discuss your treatment plan, and we will address any questions or concerns you have.

### Collaboration with your doctor

We always will keep the lines of communication open between you and your doctors and caregivers. We are here to ensure that any difficulties you may have with your treatment are addressed promptly with your physicians.

### Regular follow-up

Getting your medications and medical supplies quickly and efficiently is paramount. We will stay in close contact with you during your treatment and will be your health care advocate.



## Cost savings

Treatment can be costly. We will help you navigate the complexities of the health care system to evaluate every option that is available to you. Our relationships with insurers will help provide you with information and explanations of your drug and medical benefits. Providing you with quality care is our mission and highest priority.

## Delivery

We offer fast and convenient delivery to your home, workplace or the location you prefer. A staff member will contact you five-to-seven days prior to your refill due date to coordinate the medications you need, update your medical and insurance records and set up a delivery date.

## 24/7 support

Our Specialty Pharmacy staff is available 24 hours a day, 7 days a week. We are always here to answer any questions or address any concerns you may have.



**UCLA Specialty Pharmacy**

200 Medical Plaza, Suite 135  
Los Angeles, CA 90095

Monday – Friday, 8 am – 6 pm

Phone: 310-206-3784 (Option 5)

Fax: 424-291-4442

Email: [uclaspecialtypharmacy@mednet.ucla.edu](mailto:uclaspecialtypharmacy@mednet.ucla.edu)

[uclahealth.org/specialty-pharmacy](http://uclahealth.org/specialty-pharmacy)