

# Liver Transplant Service

8 North



## Ronald Reagan UCLA Medical Center

757 Westwood Plaza, 8th Floor  
Los Angeles, CA 90095-7403  
Main Phone: (310) 267-7680  
Fax: (310) 267-3515



# About Our Unit

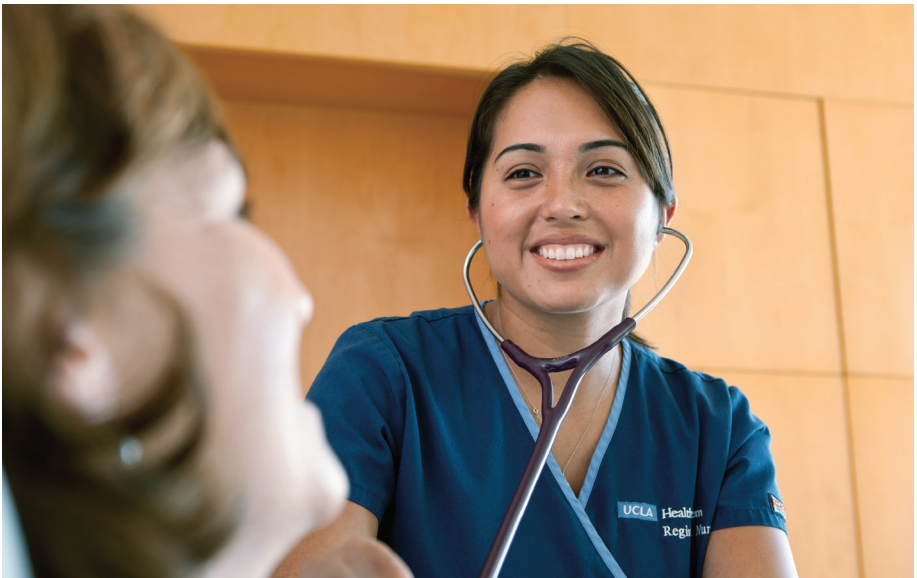
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## Welcome

Thank you for choosing UCLA for your healthcare needs and welcome to 8 North. We know that this may be a difficult time for you, and we look forward to creating a healing experience for you and your loved ones.

8 North is a medical-surgical unit that provides care to adolescent, adult and geriatric patients. We specialize in the care of patients with liver or hepatobiliary diseases and/or those who are awaiting or have undergone a liver resection or a liver, small bowel, pancreas, or kidney transplant.

We use a team approach to assess our patients and to coordinate appropriate interventions and treatment plans.





## Our Vision

By valuing the contributions of all staff, we are committed to providing safe and compassionate care. Through empowering our patients and their families, we promote open communication, advocacy and respect.

We encourage you to actively participate in your treatment plan. If you have any issues or concerns about your care, do not hesitate to share them with your nurse, the charge nurse or the unit director. We value your feedback and look forward to hearing about your experience while staying with us.

## Quick Reference Guide

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### **Unit Director**

Jeannette Collier, RN, BSN  
(310) 267-7856

### **Assistant Director**

David Eskenazi, RN,  
BSN, CCTN  
(310) 267-7857

### **Charge Nurse**

(310) 267-7845

### **Greeter Station**

(310) 267-7860

### **Patient Affairs**

(310) 267-9113

### **Spiritual Care Department**

(310) 267-8190

### **Parking Information**

(310) 267-8190

### **Case Managers**

(310) 267-9764

(310) 267-9771

# Visitation Guidelines

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The 8 North nursing staff realizes that the illness or injury of a family member is an emotional and stressful time, and we believe that visitation is very important to support healing. With this in mind, our policies are designed to promote visitation while at the same time respecting your need for rest and healing. To achieve these goals, we ask that your visitors keep in mind the following guidelines:

- Visitation is allowed 24 hours a day. Please alert visitors that bedside shift handover between nurses occurs twice daily, between 7 am to 8 am and 7 pm to 8 pm; this handover period allows you and your family to share important information and concerns about your care, and you may choose to have visitors wait until after these times to visit.
- Wireless internet is available throughout the hospital under the network “Medguest Wifi”.
- For everyone’s safety, it is critically important that visitors practice good hand hygiene. At times, your visitors may be asked to wash their hands with soap and water instead of using the alcohol-based gel.
- We may ask your visitors to wear protective isolation gowns or masks when entering the room. Please ask our staff for these garments.
- Artificial flowers, cards, non-latex balloons and photos are always welcome. Live plants and cut flowers may cause danger to you as a transplant patient and are not allowed after you have received a transplant. You may also bring in small battery-operated entertainment systems. We will try our very best to take care of these items, but we will not be able to take responsibility if they get broken or misplaced.

- Visitor restrooms are located near the elevators.
- The hospital cafeteria is located on the 1st floor, and your nurse can provide additional information about dining in the Westwood area.



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## Privacy and Security

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Information about your condition is given only to immediate family members and is limited due to privacy reasons. We ask that family members designate a representative/spokesperson to receive updates. This also allows us to know who to contact when needed.

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## Personal Belongings

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Certain personal belongings such as clothing, jewelry and medications should be kept at home. Jewelry and accessories such as watches, rings, earrings and necklaces can interfere with medical procedures and can easily be lost. We encourage the use of glasses, dentures, and hearing aids in the hospital, but need to have a record of these items to ensure that they are not misplaced.

# Your Healthcare Team

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During your stay, you will see many members of your healthcare team. It is our goal to coordinate care amongst the members of the team in order to provide you with the best possible care.

Along with the attending physician, who oversees and manages your care, your team may consist of other physicians, registered nurses and licensed vocational nurses, respiratory therapists, social workers, registered dietitians, physical and occupational therapists, clinical care partners (nursing assistants) and administrative care partners (unit secretaries).

Typically, your healthcare team will round each morning to discuss your plan of care. This is an opportunity for you and your family to verbalize any questions or concerns that you may have about your plan of care.

# Your Feedback

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We welcome your feedback. Please let us know about your experience by filling out a feedback card; these are located at the front desk, or you can ask your nurse for one.



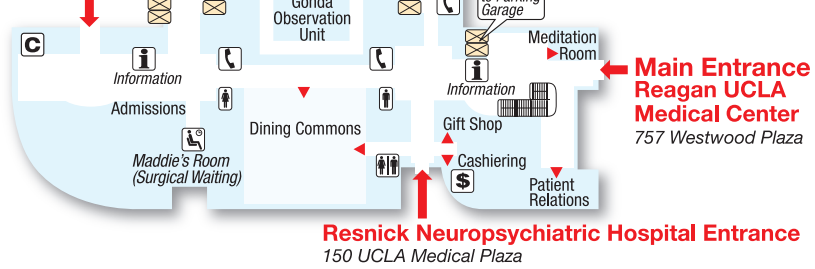
# Floor Guide

## LEVEL 1

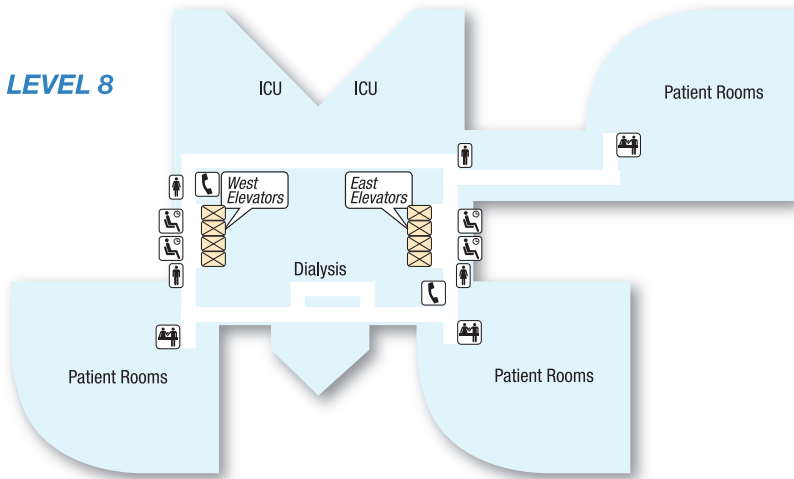
David I. Saperstein  
Emergency Center

**Emergency Entrance**

**Mattel Children's Hospital Entrance**



## LEVEL 8



Information	Public Elevators	
ATM	Stairs	
Telephone	Waiting Area	
Restrooms	Reception Desk	
Conference/Library	Vending	