

RFP#06225 – Supplier Questions and Answers (6/16/25)

#	Question and Subparts	Answer
1	1. What is the volume of each audit for which the bidder will be responsible?	Will vary by AMC SOW/Unknown - provide relevant nuances in your answer if you wish
2	2. How often will audits be performed (monthly, quarterly, annually, other...)?	Will vary by AMC SOW/Unknown - provide relevant nuances in your answer if you wish
3	3. Does the scope of the audits include only Government payors only. For clarity, are audit sample encounters generally limited to government and state program payors? a. Medicare b. MediCal c. Would Medicare Advantage and / or Managed MediCal and CHIPS payors be included? d. Which other payors may be included?	<ul style="list-style-type: none"> • See <i>Purpose and Objective</i> (p.4), Attachment E – <i>Questionnaire</i> and of RFP • Varies by AMC SOW - provide relevant nuances in your answer if you wish
4	4. Will actual or estimated reimbursement be resulted within audit findings? a. If estimated, is it acceptable to use the applicable published Medicare and MediCal fee schedules for this information in all compliance audits? b. How does UCOP compliance in each location calculate errors identified? i. Does it differ by UC location? ii. If yes, please explain? iii. Who (UC title or role) will lead the audits for each location? iv. Will each UC lead coordinate their needs with the vendor individually?	Will vary by AMC SOW/unknown – provide relevant nuances in your answer if you wish
5	5. If we are required to perform prospective audits, what is the timeframe allowed for pre-claim submission holds?	Will vary by AMC SOW/Unknown - provide relevant nuances in your answer if you wish
6	6. Can the approximate volume for each “Audit Risk Category” be provided to gauge volumes? a. And what are the volumes anticipated to be monthly?	Will vary by AMC SOW/Unknown - provide relevant nuances in your answer if you wish. a. Frequency of audits will depend on each AMC’s needs and timelines.
7	7. Can a list be provided of all UCOP entities covered by this RFP? a. What electronic medical record (“EMR”) and practice management systems are utilized for each of the locations listed? b. Do each of the locations listed utilize an audit software / platform, and if so, which software platform?	<ul style="list-style-type: none"> • The 6 AMCs are listed on page 5 of RFP • a. – All AMCs are on Epic – see Attachment E – <i>Questionnaire</i> Practice Management systems vary by location.

RFP#06225 – Supplier Questions and Answers (6/16/25)

#	Question and Subparts	Answer
		<ul style="list-style-type: none"> b. - four AMCs use MD Audit, two use Cobius.
8	<p>8. While some are clear, can a column be added to indicate the type of audit as whether the focus is professional-fee, facility/institutional claim or both (re: Attachment D)?</p> <p>a. Is any additional detail known about the audits that can be added at this time?</p> <p>b. Attachment D indicates audits are “routine” and “targeted”- what is meant by each of these terms by the author?</p>	<p>8. Pro fee if in doubt</p> <p>8.a. AMC SOW dependent</p> <p>8.b. – See Attachment E – <i>Questionnaire</i>, General Question 4. “Routine” and “targeted” are just possible approaches for a compliance program.</p>
9	9. In reference to the “revenue cycle” (compliance audit) portion of the scope which revenue cycle items do you want reviewed (e.g., claim dollar allowed amount) and what is the audit criteria to be used for any specifics or each item on Attachment D?	Will vary by AMC SOW/Unknown – provide relevant nuances in your answer if you wish. Also, see Attachment E – <i>Questionnaire</i> , General Question 4.
10	10. Will the coder, provider or both accuracy rates be needed when resulting audits?	Will vary by SOW/Unknown – provide relevant nuances in your answer if you wish
11	a. Could this change for different types of audits or sample sets?	
11	11. Is the provider responsible for coding any aspect of the service, if so, which portions and for which audit items (except those identified as facility/institutional audit topics) would this be the case?	Will vary by SOW/Unknown – provide relevant nuances in your answer if you wish
12	12. What type of education post audit is being requested?	Will vary by SOW/Unknown – provide relevant nuances in your answer if you wish. Education is likely to be virtual but may vary by AMC.
12	a. 1:1 v. group	
12	b. Onsite v. virtually	
13	13. What has been your accuracy / error rate thresholds, corrective action plan and follow up audit schedule?	Will vary by SOW/Unknown – provide relevant nuances in your answer if you wish
13	a. Does this vary from location to location?	
13	b. In what way?	
14	14. If a supplier currently has an existing MSA and BAA with UC Health through another engagement, could we utilize these documents or will you require new ones?	UC’s discretion but probably all-new contract. See p. 8 of <i>Supplier Qualification</i> , #7 - “If Supplier is a current or previous UC Service Provider, provide the agreement term dates, agreement number, contracting department, services provided and agreement(s) for the prior five (5) years.”

RFP#06225 – Supplier Questions and Answers (6/16/25)

#	Question and Subparts	Answer
15	15. What are the expected volumes per audit?	Will vary by SOW/Unknown – provide relevant nuances in your answer if you wish
16	16. What is the expected notice period for each audit?	Will vary by SOW/Unknown – provide relevant nuances in your answer if you wish
17	17. What is the expected turnaround time for each audit?	Will vary by SOW/Unknown – provide relevant nuances in your answer if you wish
18	18. Are there any specific requirements for the Executive Summary?	See <i>General Information - Proposal Format</i> on p.12 of RFP, #3.
19	19. Can you provide examples of clinical trials that may be audited?	Will vary by SOW/Unknown – provide relevant nuances in your answer if you wish
20	20.Can you provide an estimate of volume for each Audit Risk Category listed on Attachment D (Scope of Work)?	Will vary by SOW/Unknown – provide relevant nuances in your answer if you wish
21	21.For Likely Audit Types listed as Prospective and Concurrent, what is the expected turnaround time?	Will vary by SOW/Unknown – provide relevant nuances in your answer if you wish
22	22. Are the cases to be audited coded by coders or providers?	Will vary by SOW/Unknown – provide relevant nuances in your answer if you wish
23	23.For the Clinical Trials Audit Risk Category, will clinical trials coverage rules and consents be provided?	Will vary by SOW but this is likely – provide relevant nuances in your answer if you wish
24	24.For the High-Cost Imaging Audit Risk Category's Objective "evaluate justification and documentation for CT/MRI/PET/US", would review of LCDs/NCDs meet this criteria?	Will vary by SOW/Unknown – provide relevant nuances in your answer if you wish
25	25.For Concurrent/Overlapping Surgeries Audit Risk Category, is this specific to anesthesia or other surgeries? And if other surgeries, what type(s)? Additionally, can you provide the Indicator and Objectives for this Audit Risk Category?	Will vary by SOW/Unknown – provide relevant nuances in your answer if you wish
26	26.For Audit Risk Categories #14-#18, can you provide the Indicators and Objectives? a. For the Medicare Speech Language Pathology Audit Risk Category, is this a coding review or a documentation review? b. For the Inpatient DRG Acute Care Audit Risk Category, are you looking for a comprehensive approach (e.g., validation of all codes) or a DRG-validation approach (e.g., validation of only those codes that impact the DRG assignment)?	Please consider both but may vary by SOW – provide relevant nuances in your answer if you wish
27	27.Are all University of California locations included in the audit criteria on Epic?	Yes

RFP#06225 – Supplier Questions and Answers (6/16/25)

#	Question and Subparts	Answer
28	<p>28. The scope indicates “the selected Supplier(s) will form a panel of prequalified auditors which will be available to UC Health locations on an as-needed basis to support the University’s ongoing compliance, risk management, and operational improvement efforts”.</p> <p>a. Will more than one outside organization/vendor be selected, and if so, how will the determination be made on which vendor is used?</p> <p>b. What will the process be for the ‘as needed’ work – how will UC communicate with the vendor?</p> <p>c. Will all audit requests be at the System level (to include all campuses) or at the campus/location level?</p>	<p>a. We hope to pick a panel to allow flexible resources. Selection criteria is outlined throughout the RFP.</p> <p>b. Each AMC will reach out directly to awardee vendor based on their need.</p> <p>c. Each AMC will reach out directly to an awardee vendor based on their need.</p>
29	<p>29. Review Scope:</p> <p>a. When UC requests services from the vendor will they communicate an overall scope of review to be performed and the vendor will work collaboratively with UC to design the approach, or will UC dictate the universe/sample/review methodology and the vendor will simply execute?</p> <p>b. What is the expected turnaround time from the time a vendor is engaged for an as-needed review to completion?</p> <p>c. Will UC determine the audit tools and reporting format that will be used or will vendor work collaboratively with UC to develop those materials?</p>	<p>a. Each AMC will reach out directly to work with an awardee vendor per their audit needs at the time.</p> <p>b. Turnaround time expectations will vary by SOW/Unknown – provide relevant nuances in your answer if you wish.</p> <p>c. Tools and format expectations will vary by SOW/Unknown – provide relevant nuances in your answer if you wish.</p>
30	<p>30. Attachment D lists 18 potential audit focus areas; are these the only focus areas that UC expects to utilize the vendor or are these representative examples and there are potential additional focus areas?</p> <p>a. Further, would each of these 18 be performed across all UC campus locations or potentially just a subset?</p> <p>b. What would the communication loop/structure be with ECAS? Would there be a single point of contact through which all requests would come to us and to whom we would work through on the audits, and reporting of findings?</p>	<p>30. – These are potential audit focus areas; there may be others. UC would like to vet vendors based on this list.</p> <p>a. – Per the RFP, “the selected Supplier(s) will form a panel of prequalified auditors which will be available to UC Health locations on an as-needed basis to support the University’s ongoing compliance, risk management, and operational improvement efforts.” Engagement will be by SOW by AMC – provide relevant nuances in your answer if you wish</p>

RFP#06225 – Supplier Questions and Answers (6/16/25)

#	Question and Subparts	Answer
		b. - Engagement will be by SOW by AMC – provide relevant nuances in your answer if you wish
31	31. What's the average turnaround time for auditors to gain access to Epic? How is auditor access in Epic configured?	Will vary by SOW/Unknown – provide relevant nuances in your answer if you wish