

## **Cardiac Observation Unit**

7 North COU



### Ronald Reagan UCLA Medical Center

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## **About Our Unit**

Welcome to the Cardiac Observation
Unit (COU). Our 13-bed unit provides
comprehensive cardiac care to
individuals with congestive heart
failure, cardiomyopathy, pre- and postcardiac procedures, dysrhythmias, and
individuals awaiting heart transplants.

We are committed to providing a compassionate, healing and safe environment. Our multidisciplinary healthcare team works in partnership with our patients and their families.



#### Quick Reference Guide

Unit Nursing Director Anthony Chan, RN, BSN (310) 267-7281

Clinical Nurse Specialist Wendy Tsau, RN, MSN, CCRN (310) 267-7285

**Lead Nurse on Duty** (310) 267-7290

Case Manager Pamela Spikes (310) 267-9762

#### **Guest Internet Access**

Please ask your healthcare provider for information on Internet access using your personal laptop or PDA that is wireless enabled.

## **About Your Care**

Our team consists of physicians, registered nurses, clinical social workers, discharge planners, case managers, physical therapists, occupational therapists and speech therapists, all are working together to provide you with optimal outcomes as supported by cutting-edge medical science, nursing and technology.

We provide patient-and-family-focused care. We tailor our approach to meet the specific needs of each patient and family, including any cultural needs. Our team encourages you and your family to participate in your plan of care.

# Useful Information to Know During Your Stay

You will be receiving continuous cardiac monitoring, frequent assessments, diagnostic testing and blood work that may be done throughout the day and night in order to ensure your well-being. On occasion, you may experience a delay of tests or procedures due to the complexity of our patients' cases. We will make every effort to facilitate timely service.

Our experienced and dedicated nurse management team and cardiac coordinators are available to assist you and your family if you have questions and concerns during and after your hospital stay.

## Floor Guide





