

All students must select one department from the following list where you wish to volunteer at with UCLA Health. Once you have been selected to attend an orientation, we will send you an acceptance email. The email will allow you to follow a link where you can register for Orientation Day and select a department where you will be assigned. All assignments require a minimum commitment of 100 volunteer hours, before transferring to a new department.

Logistics Department

Volunteers working with Patient Transport and Materials Management will gain experience throughout the entire hospital. Duties include discharging patients, assisting in transfers, and escorting patients to designated areas as needed. Specifically with Materials Management, volunteers will be assisting in delivering equipment or supplies to different units throughout the hospital.

Hospitality Services

Volunteers will be stationed at our Information Desk, Surgical Lounge, Surgery Center, and Medical Procedure Center. Duties include checking in patients/visitors and providing visitor badges, providing patient tracking information in the surgical areas, escorting visitors in and out of the PACU (Post Anesthesia Care Unit), wayfinding and answering visitor questions. Volunteers will also provide visitors with local Santa Monica information.

Wayfinding/Greeting

Volunteers are stationed at hospital entrances and at the Admissions Office where they will greet and welcome each visitor/patient and escort them to their designated location. Wayfinders must be friendly, have good communication skills and able to stand for majority of their shift.

Administrative Support/Floater

Volunteers will assist in the volunteer office working on a variety of assignments. Floaters will prepare patient comfort packages, deliver items to patients, and may also help in various departments on an as-needed basis. This is a good opportunity for people wishing to experience a variety of departments and who would like to see different areas within the hospital.

Creative Arts Program

Volunteers will round to patient units with our Creative Arts Cart delivering Arts and Crafts materials and Activity Kits. This is a wonderful opportunity to spend time with patients and share the benefits of art. These shifts are only available Monday through Friday at varies times between 9 am to 3 pm.

Music at the Bedside

Volunteer musicians play guitar, piano, harp, flute, or cello at the bedside for the patients and those waiting throughout the hospital. We also welcome our Vocal Musicians to volunteer for our volunteer program.