

International Health Care Education Programs

Observership Programs

International Physician Observership

The UCLA Health International Physician Observership Program is an informal observational experience that enables participants to observe different clinical team members from the host department. Participants will shadow UCLA Health physicians, observe them in outpatient and inpatient clinical settings, and can attend department meetings, patient rounds, and grand round lectures. Observerships are typically one to three months long and provide participants the opportunity to immerse in UCLA Health's clinical programs, gain exposure to relevant techniques and technology, and build relationships with clinicians. Observers will receive a Certificate of Participation upon successful completion of the program. U.S. and California laws and regulations, as well as UCLA Health regulations are strictly enforced, and observers will not directly participate in patient care or advise on any cases.

International Nursing Observership

Our tailored nursing education programs feature didactic lectures on clinical and nonclinical professional development courses and can include nursing observerships for bedside nurses and nurse leaders. The observership component allows foreign licensed nurses to observe UCLA Health nurses in various units during patient rounds, bedside care, and clinical settings. The observers will be accompanied by a clinical nurse specialist, registered nurse, unit director, or healthcare staff at all times when observing patients. Depending on the nurse's specialty, learners have the opportunity to observe in these inpatient units: Cardiology, Hematology/Oncology, Medical Surgical, Neurosciences, Pediatrics/-Neonatology, Transplant/Surgical, Critical Care. U.S. and California laws and regulations, as well as UCLA Health regulations are strictly enforced, and observers will not directly participate in patient care or advise on any cases.



Health Care Leadership Training Programs

Executive Management Program

The UCLA Health Executive Management Program is a tailored program focusing on healthcare management. Featuring UCLA Health's best practices and the UCLA Way, the program curriculum teaches healthcare leaders the unique skills and methods utilized at UCLA Health to manage a complex academic medical center. Program curriculum is tailored to the organization's needs and courses are taught by UCLA Health leadership. Topics may include but not limited to:

People

- Talent Plus and Onboarding
- Employee Recognition and Retention
- Healthcare Equity, Diversity, and Inclusion.

Service

- CICARE: UCLA Health's Patient Experience Philosophy,
- UCLA Health's HCAHPS (Hospital Consumer Assessment of Healthcare Providers and Systems) Initiatives

Quality

- UCLA Health's MOVERS (Mortality, Outcomes, Value, Experience, Readmissions, Safety) Strategy
- Value/TDABC (Time-Driven, Activity Based Costing) Initiatives

Operations

- LEAN Application for Process Improvement

Healthcare Innovation

- Biodesign
- Precision Health
- Digital Health and Artificial Intelligence in Healthcare

Risk Management

- Hospital Crisis and Emergency Preparedness
- Nursing Risk Management

Nursing Leadership Program

This tailored program provides international nurses insight into UCLA Health's nursing department's best practices and standards of care. Curriculum addresses

leadership, communication, teamwork, coaching/mentoring, patient safety and patient outcomes, and nursing innovation. The program length and curriculum are tailored to each institution's learning objectives and needs; an additional mentorship component and clinical observership can also be added to the tailored program.

Simulation Training

Our simulation training programs use a variety of modalities such as high-fidelity mannequins, task trainers and standardized patients to optimize the achievement of expected learning outcomes. Specific scenarios are developed with subject matter experts to increase the validity of the simulation. The simulation programs aim to improve clinical performance, enhance response time, decrease deviation from practice standards, and elevate the patient experience. Participants will receive a Certificate of Completion upon successful completion of each program.

Success story: Hong Kong Sanatorium & Hospital Partnership (HKSH)



About HKSH

Hong Kong Sanatorium & Hospital (HKSH) is a leading private hospital in Hong Kong with a long-standing partnership with UCLA. The partnership started in 2010 with UCLA School of Nursing's faculty traveling to HKSH and providing educational lectures for their nurses. Each summer, HKSH nurses would also visit UCLA Health and participate in two-week long clinical observerships. The partnership further expanded when Dr. Walton Li, Chairman and Medical Superintendent of HKSH, visited UCLA in 2019 and signed a 3-year agreement to collaborate on nursing leadership programs.

Objective and Program Development

Hoping to elevate the nursing workforce across Hong Kong and Asia, Dr. Li identified five key priorities: 1) enhancing the level and recognition of nurses as a promotion, 2) promoting team-based care between multidisciplinary healthcare professionals, 3) providing nurses tools to successfully execute change management, 4) increasing understanding of value-based care and its clinical implications, and 5) increasing the awareness and sensitivity to the patient journey. As part of the 3-year agreement with HKSH, UCLA Health and UCLA School of Nursing collaborated to develop two tailored nursing education programs to achieve Dr. Li's vision.

HKSH Nurse Leadership Programs

HKSH Distance Learning Program Series

- Each year for three years, UCLA recorded five (5) lectures on various leadership topics; the recorded lectures are provided to HKSH bedside nurses and nurse leaders.

Advanced Nurse Leaders Program

- Each year for three years, HKSH nominated six (6) HKSH nurse leaders to attend this highly tailored program. The program's curriculum was customized based on attendees' goals and learning objectives. Topics included: coaching and mentoring, teamwork, effective and efficient communication, change management, and emotional intelligence.

- The program also included a mentorship component for each HKSH nurse leader, allowing the attendee to receive guidance and discuss professional and personal challenges and experiences, and gain feedback on a culminating project.

Significant Statistics to Date

Over the span of the 3-year agreement, the HKSH nurse leadership programs have recorded fifteen (15) lectures as part of the Distance Learning Program Series, and trained and mentored eighteen (18) HKSH nurse leaders as part of the Advanced Nurse Leaders Program.

Impacts and Benefits

Building on the success of these programs and as HKSH expands their cancer center, HKSH and UCLA Health signed a new agreement in July 2023 to expand the scope of collaboration beyond nursing. The programs under this new agreement commenced in November 2023, providing educational/training programs to HKSH oncology allied health professionals. HKSH oncology nurses, dietitians, pharmacists, physiotherapists, radiographers, and laboratory

technicians, attended ten (10) webinars focusing on improving oncology care, managing palliative care, enhancing interprofessional teamwork, and developing coping strategies. HKSH participants also engaged in group projects under the mentorship of UCLA Health's subject matter experts and visited UCLA Health for clinical observerships. Starting in November 2024, UCLA Health oncology subject matter experts will travel to HKSH and provide professional development courses and participate in patient case reviews and roundtable panel discussions in breast cancer, gynecological cancer, pediatric cancer, gastrointestinal/liver cancer, lung cancer, hematology oncology, orthopedic oncology, and research. HKSH and UCLA Health hope the new programs will help HKSH's new cancer center achieve its goals as a leader in providing innovative, compassionate, and evidence-based oncology care across Asia.

CONTACT US

For more information about the International Consulting Services, visit uclahealth.org/international-services or complete our [Partner Inquiry Form](#).